Friend of the Foundation – Terms and Conditions

These terms apply to monthly donations made through Bridlington Cricket Foundation's Friend of the Foundation scheme. Please read them before signing up.

1. About the scheme

Friend of the Foundation is a fundraising initiative of Bridlington Cricket Foundation, charity number 1208071. Donations support the Foundation's charitable work in Bridlington and the surrounding areas.

The scheme offers monthly donation amounts of £2.50, £5 or £10. Donations are voluntary contributions. The scheme does not promise specific services, products or other benefits in return for a donation.

2. Who can join

You must be aged 18 or over to sign up. A parent or guardian may make a donation on behalf of someone under 18.

3. Choosing and managing your donation

When signing up through the scheme's Zeffy donation page, you may choose one of the available monthly donation amounts: £2.50, £5 or £10.

You can manage your recurring donation at any time through your Zeffy donor portal. This includes changing the donation amount, changing the monthly charge date, updating your payment method, or cancelling the recurring donation. Changes to the amount or charge date apply to future payments, not payments already processed.

4. Payments and receipts

The first donation is processed immediately when you sign up. The date of that first payment sets the initial monthly charge date. Zeffy automatically processes subsequent donations on that day of each month. You can change the charge date through your Zeffy donor portal.

Zeffy is the donation platform used to set up and manage recurring donations. Stripe securely processes card payments on the Foundation's behalf. You may pay using an accepted credit or debit card, including Visa, Mastercard and American Express, or Apple Pay or Google Pay where available. For card payments, you may be asked to enter your card number, expiry date and CVC.

You will receive a confirmation email and receipt each time a payment is processed successfully.

5. Failed payments

If a recurring payment fails, Stripe will automatically retry the charge up to five times over several days. After each unsuccessful attempt, you will receive an email notification with a link to update your payment information.

If the payment remains unsuccessful after five retries, the recurring charge will be cancelled and your monthly donation status will change to stopped. If you wish to continue giving monthly, you will need to start a new recurring donation through the scheme's Zeffy donation page.

6. Public recognition or anonymity

When signing up, you may choose whether your name is displayed on the Foundation's individual patrons page or whether you support the Foundation anonymously. Your choice will be recorded during sign-up.

You can change your preference, or ask to add or remove your name from the patrons page, by emailing friend@bridlingtoncricketfoundation.org.uk. If you cancel your recurring donation, your name will be removed from the patrons page.

7. Gift Aid

If you are eligible, your donation may qualify for Gift Aid. The Foundation will provide Gift Aid information and a declaration during sign-up. Gift Aid can only be claimed where the eligibility requirements are met and the Foundation holds a valid declaration.

Making a donation does not itself mean that you have made a Gift Aid declaration. Please complete a declaration only if you meet the stated requirements.

8. Cancelling a recurring donation and refunds

You can cancel your recurring donation at any time through your Zeffy donor portal or by using the relevant link in a Zeffy payment confirmation email. Cancellation stops future recurring payments. No advance notice period is required.

Cancellation does not refund donations that have already been successfully processed. If you believe a payment was made in error or you have another payment query, please contact the Foundation using the details in section 10.

9. Changes to these terms or the scheme

The Foundation may update these terms or make changes to the scheme. We will notify Friends of the Foundation by email of changes to these terms and explain when they will take effect. The effective date will depend on the nature of the change and will be at least 30 days after the email is sent.

If you have questions about a change or do not agree with it,

10. Contact

For questions about the scheme, donations or a change to your recognition preference, contact:

Email:friend@bridlingtoncricketfoundation.org.uk
Telephone: 01262 606016
Address: Bridlington Cricket Foundation, Pavilion Club House, Dukes Park, Moorfield Road, Bridlington YO16 4LE

11. Privacy

The Foundation's handling of personal information is explained in its Privacy Policy. These terms are not a substitute for that notice. Before publication, check that the Privacy Policy explains the information collected through the sign-up widget, the purposes and lawful basis for using it, payment-provider involvement, retention, and how supporters can exercise their data-protection rights. Public display of a supporter's name should follow the choice they make at sign-up and any later change they request.